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- a. the supply of the services again, or
- b. the payment of the cost of having services again; and

In the case of goods supplied or offered by GSKNZ

- a. the replacement of the goods or the supply of equivalent goods, or
- b. the payment of the cost of replacing the goods or acquiring equivalent goods.

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GSKNZ collects non-personally identifiable information in aggregate form to track data such as the total number of visits to our web sites, the number of visitors to each page of our web sites, the general geographical areas from where those visitors accessed our web sites and the domain names of our visitors' internet service providers. We use this information, which remains in aggregate form, to understand how our visitors use our web sites so that we may improve them and the services we offer. We may also share this information with other companies within the GlaxoSmithKline group and with other third parties. NO PERSONALLY IDENTIFIABLE INFORMATION IS DISCLOSED IN THIS PROCESS.

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The purpose for which the information is collected will either be made clear to you at the time the information is provided by you or collected from you, or will otherwise be in accordance with our Privacy Policy.

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12. Miscellaneous

If any provision of the Conditions of Use is found to be invalid or unenforceable by a court of law, such invalidity or unenforceability will not affect the remainder of the Conditions of Use which will continue in full force and effect. All rights not expressly granted are reserved.